



## Preliminary Information

### PIP5708 Flex Plate Broken Teeth Starter Not Cranking Engine Grinding Noise When Starting

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Blazer	2019 - 2020	All	All	2.5 LCV	All
Chevrolet	Colorado	2019 - 2020	All	All	2.5 LCV	All
Chevrolet	Equinox	2019 - 2020	All	All	2.0 LTG	All
Chevrolet	Impala	2019 - 2020	All	All	2.5 LCV	All
GMC	Acadia	2019 - 2020	All	All	2.5 LCV	All
GMC	Canyon	2019 - 2020	All	All	2.5 LCV	All
GMC	Terrain	2019 - 2020	All	All	2.0 LTG	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	On a rare occasion a customer may complain the starter spins but it is not cranking over the engine assembly. They may also hear a grinding noise when starting the engine.
<b>Cause</b>	Inspect the flex plate drive teeth for any damage or being broken off.

#### **Correction:**

Replace the flex plate and starter motor assembly.

Remove any broken flex plate teeth or metal debris that may be found on the back of the engine assembly and in the transmission bell housing area.

#### Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4066950	Automatic Transmission Flex Plate Replacement	Use Published Labor Time

#### Version History

Version	<b>1</b>
Modified	01/31/2020 - Created on.



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